



# BOX 4-5-9

NEWS AND NOTES FROM THE GENERAL SERVICE OFFICE OF A. A.

Vol. 16 No. 6

Oct.-Nov. 1971

## NEW A.A. SERVANTS ATTEND HISTORIC BOARD MEETING

The first 21-member General Service Board in A.A. history held meetings in New York the weekend of July 29–August 2.

Nine members elected in April bring the Board for the first time to the 14 A.A.–7 non-A.A. ratio, completing the Board reorganization started by the Conference in 1966. Until then, the Board had always had a majority of nonalcoholics. All trustees serve without pay.

Eight A.A.'s fill "regional" trusteeships. Newly named are:

**ROBERT R.**, Hull, Quebec, for Eastern Canada. Bob has been sober nearly 12 years, is bilingual, was a co-founder of *La Vigne*, and a Panel 14 Conference delegate. Active in the Quebec G.S. committee for years, and was secretary of Montreal Intergroup. Now a member of the G.S. Board's Policy, Nominating, and Literature Committees.

**DONALD A.**, Chappel Hill, Texas, for Southwest states. Sober since 1953, he has been active in Gulf Coast Intergroup, Houston Central and S.W. Texas G.S. committees before Chappel Hill and Brenham groups, a local council and state commission on alcoholism. Board assignments: Policy, Finance, and Professional Relations.

**GEORGE G.**, Phoenix, Arizona, for Pacific states. Sober 20 years, active in Chicago A.A. both as Conference delegate and with Intergroup, before moving to Arizona, where he is active in institutional A.A. and P.I. work for area G.S.

## Hazel R. Dies at Home After Surgery

Our Hazel died Friday, September 10, at her Southport, Conn., home. Assistant manager of A.A.'s General Service Office in New York since January, 1970, she had been on leave of absence since May 15 this year.

She had undergone surgery in Bridgeport Hospital August 12. Death was attributed to cancer.

Burial was in Westport, Conn., September 13.

Every active member leaves at least one thumb print on the shape of A.A. In Hazel's case, the future A.A. will forever show the strong imprint of two of the most loving and busy hands that ever served our, and her, cherished fellowship.

She joined the G.S.O. staff in 1955, after two years in the New

York Intergroup office. She worked hard in the Jackson Heights and Lenox Hill Groups in New York before moving to Connecticut.

Her husband, Dudley, died suddenly in December, 1969, while Hazel was laboring on convention plans for 1970 in Miami Beach.

But no one who saw her there, or at the 1971 General Service Conference this April, saw her grief interfere at all with mountains of A.A. work she accomplished with serenity and grace.

Hazel spoke at A.A. gatherings all over North America. She remembered the names and faces of more A.A. members than anyone else in the world, most Conference delegates would probably agree. Her first Conference was the Third Legacy one in St. Louis (1955).

She improved every single service she undertook at G.S.O.—including *Box 4-5-9*, *Loners*, *Internationalists*, *Public Information*, *Directories*, *Institutions*, our literature, policy, finance, planning and personnel committee work, the Conferences and much more.

She almost never looked harassed. Petite and attractive, Hazel's upturned, cheerful face nearly always seemed relaxed and trusting.

She could be as firm as granite in devotion to her A.A. ideals, and more than once she helped us all avoid hasty mistakes.

### 1975 A.A. CONVENTION

Denver, Colo., will be the site of the 40th anniversary international A.A. convention July 4-6, 1975, the G.S. Board has announced.



committee. Assignments: Policy and Literature.

**JACK M.**, Kalamazoo, Michigan, for East Central states. Sober 21 years, was Conference delegate, participated in Michigan conferences and area assemblies, active ex officio G.S. committeeman.

(cont'd on p. 4)

(cont'd on p. 6)

# New Nonalcoholic Trustees



Milton A. Maxwell, Ph.D.

At the Rutgers Center of Alcohol Studies (formerly at Yale), Dr. Maxwell is executive director of the Summer School, and Professor of Sociology.

After seeing a friend helped by A.A. in Chicago over 20 years ago, Milton (once a clergyman) did his doctoral studies at the University of Texas on the A.A. program and has been our friend ever since. He joined the Washington State University faculty in 1945, and in 1957-58 was senior research fellow at the Yale School of Alcohol Studies. It moved to Rutgers in 1962, and Milton took his present position there in 1965.

His research publications have been on relations between A.A. and professionals, problem drinkers in industry, alcoholics in private hospitals, Washington drinking behavior. Skid Row, the Washingtonian movement and A.A.

He serves on the G.S. Board's Policy and Professional Relations committees. Having served on the Grapevine corporate board several years, Milton will continue to do so—now as its chairman. (Other GV directors are nonalcoholic trustee Austin MacCormick, editors Jack M. and Paula C., plus George G., Charles E., Pete S. and trustees Robert P. and Ralph A.)

Milton is married and father of two sons, and lives in Piscataway, N.J.



John D. Bealer, M.D.

Assistant medical director of Bethlehem Steel Corporation since 1967, Dr. Bealer has been an industrial physician since 1954. Before that he spent four years as a Navy doctor.

He did his medical studies at Jefferson Medical College in Philadelphia and interned there at St. Luke's hospital. He also studied at the Menninger Foundation and holds an M.P.H. degree from Univ. of Pittsburgh.

Supposed to write a company program on alcoholism years ago, Dr. John knew nothing about it, he says, until an A.A. member showed him certain employees ducking out for a nip of dog's hair at 11 a.m.

His "sponsor" then took him to his first A.A. meeting and there he saw—sober—an alcoholic he had treated 17 years before while a hospital intern. "Looking back now, I know it's a wonder I didn't kill him," Dr. John comments on education about alcoholism in those days. *(cont'd on p.4)*

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*Checks payable to A.A. World Services, Inc., Box 459, Grand Central Post Office, N.Y.C., N.Y. 10017.*

## TO GROUPS

Many visitors to G.S.O. point out to us incorrect listings in the World Directory. Reasons? The G.R.S.'s or contacts have moved, are deceased, no longer active, etc. These complaints also come in the mail. The time to do something about these listings is *before* the deadline for the World Directory, which is DECEMBER 1 of each year.

As you know, General Service Conference delegates have asked that each group do its best to have a G.S.R. The mail is to go to the G.S.R., either at his home address or the group's Box number.

When you know the problem, we are sure you'll do something about it.

## TO CONFERENCE AREAS

The same deadline for listing in the World Directory—DECEMBER 1—applies to new delegates and new chairmen. At present there are 90 delegates and 78 committee chairmen. When these figures are added to the current statistics of 11,208 A.A. groups in the U.S. and Canada, they should give you some idea of the work involved for G.S.O.'s Record Department.

We hope it will be possible for you to schedule your election assemblies and advise G.S.O. of your newly elected "trusted servants" early enough to meet the Directory deadline.

## CONTRIBUTIONS

The deadline for listing contributions in the current year's Directory is — DECEMBER 31 of each year.

A thought: If "Communication" is the key to A.A. growth, let us all use this "key" for better communication regarding A.A.'s World Directory.

## THE TWELVE CONCEPTS — SHORT FORM

1. Final responsibility and ultimate authority for A.A. World Services should always reside in the collective conscience of our whole Fellowship.

2. The General Service Conference of A.A. has become, for nearly every practical purpose, the active voice and the effective conscience of our whole Society in its world affairs.

3. To insure effective leadership, we should endow each element of A.A.—the Conference, the General Service Board and its service corporations, staffs, committees, and executives — with a traditional “Right of Decision.”

4. At all responsible levels, we ought to maintain a traditional “Right of Participation” allowing a voting representation in reasonable proportion to the responsibility that each must discharge.

5. Throughout our structure, a

traditional “Right of Appeal” ought to prevail so that minority opinion will be heard and personal grievances receive careful consideration.

6. The Conference recognizes that the chief initiative and active responsibility in most World Service matters should be exercised by the Trustee members of the Conference acting as the General Service Board.

7. The Charter and Bylaws of the General Service Board are legal instruments, empowering the Trustees to manage and conduct World Service affairs. The Conference Charter is not a legal document; it relies upon tradition and the A.A. pursue for final effectiveness.

8. The Trustees are the principal planners and administrators of overall policy and finance. They have custodial oversight of the separately incorporated and constantly active services, exercising this through their ability to elect all the directors of these entities.

9. Good service leadership at

all levels is indispensable for our future functioning and safety. Primary World Service leadership once exercised by the founders must necessarily be assumed by the trustees.

10. Every service responsibility should be matched by an equal service authority with the scope of such authority well defined.

11. The Trustees should always have the best possible committees, corporate service directors, executives, staffs and consultants. Composition, qualifications, induction procedures, and rights and duties will always be matters of serious concern.

12. The Conference shall observe the spirit of A.A. tradition, taking care that it never becomes the seat of perilous wealth or power; that sufficient operating funds and reserve be its prudent financial principle; that it place none of its members in a position of unqualified authority over others; that it reach all important decisions by discussion vote and whenever possible, by substantial unanimity; that its actions never be personally punitive nor an incitement to public controversy; that it never perform acts of government, that, like the Society it serves, it will always remain democratic in thought and action.

## Do Internationalists Have Best A.A.?

Upon reading their *Round Robin*, or upon hearing one of the Internationalists' rare talks at an A.A. meeting, many of us are deeply impressed by the inspiring quality of the A.A. lives these “loners-at-sea” live.

*(To see a free copy of the Internationalists Round Robin, composed of letters from world-faring A.A.'s, write to G.S.O. We send it to the 400-plus Internationalists six times a year.)*

“It's the best A.A. of all,” one member wrote. “And yet they can go to only a few meetings a year while I go twice a week. How do they do it?”

Maybe it is their 12th step work, carrying the message around the world. They have started A.A. in many places. Maybe they meditate, pray, and study A.A. literature more than some landlubbers do.

Perhaps they base their A.A. more on principles than on personalities, difficult when you are surrounded by lively A.A. members.

What do you think?

Here's a sample from their May-June issue: “The spirit of the program is out here with me as we now steam west toward Midway, then to Guam, the Philippines and Vietnam. It will be with me there, too, as long as I maintain my daily spiritual fitness. . . .

“After a Pearl Harbor stop, I got back to the ship feeling great and ready for the trip. Again I thank my God, our beautiful fellowship, and its wonderful members for another 24 hours without a drink.”

That's A.A.-by-letters. What about it? Write us if you'd like a bigger sharing of it.

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### SPECIAL GIFTS TO G.S.O.

CALIFORNIA	
The Gay Aradians . . . . .	\$ 25.00
12 Step Players . . . . .	10.00
LOUISIANA	
Louisiana State Convention . . . . .	150.00
NEBRASKA	
Omaha Intergroup Dinner . . . . .	8.87
MINNESOTA	
Lake Region Area Banquet . . . . .	87.00
OKLAHOMA	
Oklahoma State Conference in Tulsa . . . . .	850.00
TEXAS	
East Texas Round-Up . . . . .	193.00
CANADA	
Prince Albert, Sask: District 10 Gratitude Night . . . . .	151.32
Toronto, Ontario: Sunday Morning Men's Meeting . . . . .	58.80

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## Survey Tells of A.A. in Institutions



Once chairman of local committee on alcoholism. Board jobs: Policy and Finance.

TOM M., Pulaski, Tennessee, for Southeast states. Sober nearly 21 years, Tom served his state G.S. committee eight years, six as treasurer, and is current chairman. Panel 18 delegate. Board jobs: Policy and Nominating.

Newly elected "service" trustee for Canada-at-large is TOM G., Boniface, Manitoba, Panel 18 delegate, sober about 11 years, G.S.R. for Winnipeg and Tiger groups, active in intergroup and hospital work, sponsored Rainbow jail group. Manitoba P.I.C. chairman. Jobs: Policy, Finance.

Newly elected "service" trustee from N.Y. region is RALPH A., Glen Head, N.Y. Now coffee maker for his group, Ralph was Panel 13 delegate, chaired his area G.S. committee, N.Y. Intergroup and its Advisory Committee. Member Grapevine corporate board. G.S. Board jobs: Nominating, Policy, and Literature.

**Notice to Program Committees:** when regional trustees travel to state or regional conferences and conventions as speakers, one-half their expenses (up to \$250 per annum) are underwritten by the Board.

### BEALER (cont'd from p. 2)

A director of the National Council on Alcoholism, member of the American Medical Society on Alcoholism and five other professional societies, for the G.S. Board he works on Policy and Finance.

Most Institutions Committees in A.A. are composed of elected members, and about one-third of these members do not rotate, according to the 22 committees which responded to a G.S.O. survey early this year.

An equal number of hospital and prison groups are serviced by most committees, and about half of the committees also service rehab centers. Except in large metropolitan areas, each committee services an average of 12 groups.

About two-thirds of the responding committees are part of an area G.S. Committee, but the rest are affiliated with local central offices. Most share their activities with the G.S. Committee in some way.

### Literature Pleases

Everybody reported satisfaction with the institutions literature, which is provided by the committees themselves, G.S.R.'s and sponsors. Most take advantage of the discount and Grapevine packages.

The survey results, reported to the 1971 G.S. Conference, show that the Third Tradition (only A.A. membership requirement) is followed in most, but not all, A.A. groups behind walls. In most institutions, authorities "screen" inmates for A.A. membership, but meeting attendance is optional.

When starting a new group in an institution, committees use our Institutions Guidelines. The need for the group is first discussed with the institution officials, who then make arrangements for the meetings. Wardens, chaplains, social workers, nurses, and both outside and inside A.A. members serve as sponsors.

### Speakers and Sponsors

There seems to be no problem in covering A.A. meetings in institutions. Committees ask for cooperation from outside A.A. groups in the vicinity of the facility, and arrange for speakers. They are asked to use trusted volunteers chosen by the sponsor or committee chairman.

When inmates leave institutions, some committees meet them and take them to meetings. "Big Brothers," ex-inmates, and other individual A.A.'s may sponsor the released inmate, who is sometimes "adopted" by a local group.

**P.S. TO INSTITUTIONS COMMITTEES:** Please be sure to notify the G.S.O. of any new group started behind walls so we can send them their free "starter" packet of literature.

### TRUSTEE CANDIDATE ELECTIONS

Three Regions will be electing trustee candidates this fall. They are the West Central and North East (U.S.) Region, and Western Canada.

The states included are:

#### West Central Region

Montana, Wyoming, North Dakota, South Dakota, Nebraska, Minn-

esota, Iowa, Missouri, Wisconsin.

#### North East Region

Maine, New Hampshire, Vermont, Massachusetts, Connecticut, Rhode Island, New York, Pennsylvania, New Jersey, Maryland, Delaware, Washington, D.C.

#### Western Canada

N.W.T./Yukon, British Columbia, Alberta, Saskatchewan and Manitoba.

## Thrills in the Mail

"Ours is the only business office in the world where the daily mail is a spiritual experience," one of our staff members claims.

One reason is that A.A. members keep expressing gratitude for sobriety in wonderful ways which never fail to thrill us.

Here are four recent mailbag samples:

### Birthdays Celebration

"We spend too much time in meetings on how bad things were, not enough on how good they have become.

"Everybody in this town wrote me off. I was the town drunk, but six years later 11,622 people in the same town voted for me. The same policemen who had poured me into my house campaigned for me—a tremendous tribute. Not to me, but to A.A.!

"I apologize for not sending in my birthday contribution on time, but have been trying to find the time to send this little note along with it. . . ."

—H.M., *New York*

### 'Tragedy, Disease, Heartaches'

"How great the capacity of a heart for gratitude since A.A. entered!

"Two years ago I was operated on for cancer. I truly learned what it means to live one day at a time. Each day brought flowers, cards, letters and phone calls from my wonderful A.A. 'family' in distant places. Medical reports are all O.K. now.

"This year my older daughter had a nervous breakdown. Once again I let go and let God. It was not easy, but with what A.A. has taught me I faced this stormy time. My daughter is now fine.

"After Bill's death, we had a Memorial Supper at my house, with a special meeting, with the collection going to G.S.O. for

gratitude. Guests from seven towns came, and here's \$35 from the bucket. We'll make it an annual affair. We are so very grateful that we do feel responsible. . . ."

—J.A., *Texas*

### His 'Debt' of Gratitude

"When I started this program I didn't have a crying dime and if I have anything now it's because of our program.

"In the '50's I started making my birthday contribution, and in 1963 made it \$100 under the impression this was all you'd take each year.

"Now I learn from a pamphlet that you take \$200 from a member in one year. I am embarrassed for owing you some money, and I hope to God you will take it. Please let me know how many years this is and I will ship you a check for the difference. It's God's money, not mine, and in my ignorance I have been cheating you. Or cheating God, or cheating the alcoholic who still suffers."

—P.J.W., *California*

### Happy Boss and Families

"We want to express our gratitude for 'Alcoholism is a Management Problem — A.A. Suggests a Solution.' It will be of good use.

"Every alcoholic who shows interest, or is sent by the Medical Department, is interviewed by a social worker who prepares him to accept the A.A. program and introduces him to its activities.

"Good results are shown by happy parents, husbands and wives who visit us to tell about their alcoholic relatives recovery. Also those who work in the plant. . . ."

"We hope we have a constant flow of information and suggestions from you."

—Jorge da Silva, *Mafrá Filho,*  
*Director, Personnel Services,*  
*CSN — Brazil*

## NEWSPAPER REPORTS ON A.A. WOMEN

One absence at a two-day women's convention in Wichita, Kansas, this year caught a local reporter's eye.

"It was the usual convention format—speakers, workshops, panels—with one major difference," wrote Carol Dunlap in the *Sunday Eagle and Beacon* (circulation: 171,019). "There was no 'hospitality room' where drinks were served."

The occasion was the seventh annual national gathering of women in A.A., "that least critical of organizations," the newspaper said.

Without revealing any names, the story reported on an interview with a local member who said she "went from satin sheets to Skid Row" before turning to A.A. for help.

"If it wasn't for A.A., by now I'd be either dead or in a mental institution."

She said Wichita female A.A. membership has risen to about 25 in the past few years.

She declared that women find it easier than men to hide alcoholism because they remain at home behind closed curtains and blame their problems on nerves. She asserted that women find it harder to admit they have a drinking problem.

"It's awfully hard to tell your husband and family that your problem comes out of that insignificant little jug of booze," the paper quoted its nameless A.A. spokeswoman.

She also informed the newspaper that the objective of the women's group is to "convince women alcoholics they can be useful members of their communities if they stop hiding their problems and attempt to deal with them."

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Next year's distaff get-together will be at the Hilton Inn, Oklahoma City, Feb. 25-27.

# A. A. Calendar of Events

## SEPTEMBER

- 25-26 – *Glenwood, Mich.*, Peters Resort All-Gal Minn. Area 2nd Annu. "Renewal." Write: Chm., Box 111, Morris, Minn.
- 25-26 – *Grand Forks, N.D.*, State Roundup, Write: Co-Chm., 612 N. 7th Grand Forks.
- 25-26 – *Winchester, Va.*, Four State & D.C. Get-Together. Write: Chm., Box 651, Winchester.

## OCTOBER

- 1- 2 – *Dumfries, Scotland*, 18th Anniv. Blue Bonnet Gathering. Write: Chm., 184 Wythenshawe Rd., Northenden, Manchester M230PF, England.
- 1- 3 – *Amarillo, Tx.*, Top O' Texas Roundup. Write: Chm., Box 1015, Amarillo, Tx.
- 1- 3 – *Scottsdale, Az.*, 21st Arizona State Conf. Write: Chm., State Conf. 6102 W. Pinchot Ave., Phoenix, Ariz.
- 1- 3 – *Marcy, N.Y.*, Fall Roundup. Write: Chm., 425 Winton St., Syracuse, N.Y.
- 1- 3 – *Hyannis, Ma.*, Northeastern Regional Conf. Write: Chm., Box 444, Kenmore Sta., Boston, Ma.
- 1- 3 – *Vancouver, Washington*, Washington State Assembly. Write: Chm., Wash. Area Assembly 112 E. 6th St., Vancouver, Wa.
- 8-10 – *Sault Ste. Marie, Ont., Can.*, North/Northeast Conf. Write: Chm., Box 805, Sault Ste. Marie.
- 8-10 – *Montreal, Canada*, Quebec Provincial Bilingual Conf. Write: Conf. Chm., Box 53, Como, Quebec.
- 8-10 – *St. Johns, Newfoundland, Canada*, 7th Annu. Atlantic Assoc., A.A., Newfoundland, Labrador, Nova Scotia. Write: Chm., P.O. Box 5264, St. Johns, Newfoundland, Canada.
- 8-10 – *Salt Lake City, Utah*, 11th Bi-annual Skyline Conf. Write: Conf. Sec., 1465 W. 2250 South, Salt Lake City.
- 8-10 – *Kansas City, Missouri*, Missouri Western Area Conf. Write: Conv. Chm., 5215 N.E. 39th St., Kansas City.
- 9 – *New York, N.Y.*, N.Y. Intergroup Association Annual Dinner Mtg. in honor of Bill W. Write: Dinner Committee, Intergroup, 24 E. 22nd St., 5th floor, New York.
- 9-10 – *Atlantic City, N.J.*, South Jersey 7th Annu. A.A. Conv. Write: Al-Anon Club, 761 Cass St., Trenton, N.J.
- 9-10 – *Powell River, British Columbia, Can.*, 24th Thanksgiving Conf. Write: Sec. Suite 3, 5548 Arbutus, Powell River, B.C.
- 9-10 – *Watertown, S.D.*, S.D. State Fall Conf. Write: Chm., 717 North Park, Watertown, S.D.
- 9-10 – *Prince George, B.C., Canada*, 15th Annu. Northern Lites Roundup.

- Write: Chm., Box 1257, Prince George.
- 9-11 – *Caracas, Venezuela*, 7th Congress of A.A. Write: Chairman, 7th A.A. Congress, Apartado 6681, Caracas 101, Venezuela.
- 15-17 – *Wichita, Kansas*, Kansas State Conf. Write: Kansas State Conf., P.O. Box 13121, West Wichita Sta., Wichita.
- 15-17 – *Atlanta, Ga.*, 18th Ga. State Conv. Write: Chm., Box 7188, Station C, Atlanta.
- 15-17 – *Calgary, Alberta, Canada*, 21st Alberta A.A. Conf. Write: Central Service Offices, 411 Bambett Bldg., Calgary, Alberta.
- 22-24 – *London, Ontario, Canada*, 18th Annual Western Ont. Conv. Write: Conv. Chm., Western Ont. Conv., P.O. Box 725, London, Ontario.
- 22-24 – *New Liskeard, Ontario, Canada*, 5th Annual Round-up. Write: Sec., P.O. Box 151, Cobalt, Ontario.
- 22-24 – *Winnipeg, Manitoba, Canada*, 27th Annu. Manitoba Conf. Write: Central Office, Room 204, 457 Main Street, Winnipeg 2, Manitoba.
- 22-24 – *San Diego, Calif.*, So. Calif. 20th Annu. Conv. Write: Conv. Chairman, 1000 Farnam St., Los Angeles, Ca.
- 23 – *Milwaukee, Wisc.*, Southern Wisc. Area Fall Conf. Write: Fall Conf. Chm., 135 W. Wells St., Milwaukee.

- 23-24 – *Palm Beach, Fla.*, So. Fla. Assembly. Write: Chm., P.O. Box 684, Jupiter Island, Fla.
- 29-31 – *Evansville, Ind.*, Tri State Conf. Write: Chm., Box 4341, Station A, Evansville.
- 29-31 – *Buffalo, N.Y.*, 30th Annu. Buffalo Fall Conv. Write: Chm., 534 Ellicott Sq. Bldg., Buffalo.
- 29-31 – *Mt. Pocono, Penn.*, 13th Annu. Eastern Pa. A.A. Conv. Write: Conf. Chm., Box 418, Robesonia.
- 31 – *Paramus, N.J.*, New Jersey Intergroup Dinner, 2:00 p.m. Write: N.J. Intergroup, P.O. Box 634, Maplecrest Station, Maplewood.

## NOVEMBER

- 4- 7 – *Shreveport, Louisiana*, 26th Annu. Tri-State A.A. Conv. Write: Conv. Chm., 708 Robinson Pl., Shreveport, La.
- 5- 6 – *Twin Falls, Idaho*, Idaho State Annual Conf. Write: Chm., P.O. Box 1165, Twin Falls.
- 5- 7 – *Las Vegas, Nev.*, Las Vegas Roundup of A.A. Write: Chm., P.O. Box 269, Las Vegas.
- 5- 7 – *Barrie, Ontario, Canada*, 6th Annu. Conf. Write: Chm., 6th Annu. Georgian Bay Conf., Box 331, Barrie, Ontario.
- 6- 7 – *Minneapolis, Minn.*, 31st Annual Founders Day Banquet & Breakfast. Write: Banquet Chm., 2218 First Ave. So., Minneapolis.

## HAZEL (from p. 1)

Prodigal in her gratitude and in praise of others, Hazel probably would not care at all for any eulogy of herself. But she was first to fill our Service Coordinator post, created in 1966. And without her, *The A.A. Service Manual, The Group Handbook*, our "Guidelines," and the first *World Service Conference* in 1969, among many other things, would not have been the same.

She often said, "What gets done in A.A. is more important than who does it." So she probably would protest that the above list violates the spirit of A.A.'s "principles before personalities" tradition.

Yet it was from Hazel's personality that many of us learned A.A.'s principles of love and service.

Hazel was born November 13, 1912, in Cincinnati, Ohio. After education which included a degree in nursing, she became the director

of stewardess training and services for one of the world's biggest airlines. And alcoholism set in.

She never failed to tell in her story that she just couldn't stay sober her first three years in A.A. But then one day in 1950 she read in a Grapevine, "It isn't how many times you fail that counts, but the number of times you try." She never took another drink.

Our hearts are full of sympathy for Hazel's sister and five brothers.

In her memory, many of us will try even harder to be sure the hand of A.A. is always there when anyone, anywhere reaches out for help.

It has been suggested that A.A.'s who want to do even more in tribute, simply make an *in memoriam* donation in her name to whatever agency or cause is dear to your own heart.

From us all, Hazel dear: we miss you so. Vaya con Dios, au revoir.