

**Please direct all  
communications to:**

P.O. Box 459  
Grand Central Station  
New York, NY 10163  
Fax: (212) 870-3003

October 3, 2022

Dear A.A. Friends,

I am so excited to share the news that the General Service Office will begin welcoming visitors again beginning Wednesday, October 5. This also includes reinstating the Friday 11:00 a.m. A.A. meeting. I know this is welcome news, and we are all looking forward to reestablishing this very important spiritual component of the General Service Office.

Much has changed in the two and a half years since we last received visitors, making it necessary for us to make some adjustments. Some key highlights to help make your visit as smooth and special as possible are as follows:

- We will welcome visitors on Wednesday-Friday from 9:00 a.m.-3:00 p.m.
- The Interchurch Center (our landlord) has instituted new security protocols that have changed the logistics of how visitors can enter the office. These protocols require that all visitors be registered into the building system in advance of their visit. We can do this when you arrive; however, contacting us prior to your visit will allow for a quicker and easier entry.
- For groups of 10 or more, please contact us in advance so we can best prepare for your time at the General Service Office.
- To schedule your visit, please contact us at [gsotours@aa.org](mailto:gsotours@aa.org) or (212) 870-3430.

For additional details and guidance, please click [here](#).

Also of note, remote work for all employees is now limited to two days per week, with many working in the office four or five days per week.

Thank you all again for your patience as we have worked through the many challenges of the pandemic over the last several years. Your genuine support for all employees at the General Service Office is appreciated and needed now more than ever.

With gratitude,



Bob W.  
General Manager, GSO