

Please direct all  
communications to:  
P.O. Box 459  
Grand Central Station  
New York, NY 10163  
Fax: (212) 870-3003

*Most of us cannot recover unless there is a group. As Bill said, "Realization dawns on each member that he is but a small part of a great whole... He learns that the clamor of desires and ambitions within him must be silenced whenever these could damage the group. It becomes plain that the group must survive or the individual will not."*

– "The A.A. Group" pamphlet, page 12

Dear A.A. Group Members:

This handbook is for the Group to use in support of our primary purpose – to carry the A.A. message to the alcoholic who still suffers. Your friends at the General Service Office (G.S.O.) are dedicated to assisting you through services we provide for all A.A. groups in the United States and Canada.

Over many years, we have gathered shared experience for the benefit of groups like yours. The most reliable experience can be found in A.A. Conference-approved literature, such as "The A.A. Group" pamphlet, the basic guide for unity within a group.

We know that you have fine resources in the trusted servants of your Area and Central or Intergroup Office. The Group pamphlet describes how to connect your group to experienced local members, such as the District Committee Member (D.C.M.), Area officers, and your local A.A. office.

We at G.S.O. are here as an additional resource. You may contact us via email through our website, [www.aa.org](http://www.aa.org) by navigating to the "Inside A.A." tab, then "The General Service Office" tab and then scroll down to "contact us." You can also use the mailing address indicated on this letter if you need to send a post mail communication. In addition to The Group Handbook, you can find more group resources on "The A.A. Group" webpage, on [aa.org](http://aa.org). There are even further helpful resources available to you on our updated website [aa.org](http://aa.org) and we encourage you to explore information on topics such as service committees, A.A. history, anonymity, Regional Forums, Archives, Box 459, and access to information about all A.A.W.S. Literature via the online bookstore. Groups also use our "Make a Contribution" link to help facilitate their participation in A.A.'s Seventh Tradition contribution to the General Service Board for services provided by the General Service Office.

Everyone at G.S.O. joins in sending gratitude and love to each group member.

In fellowship,

*Your friends at G.S.O.*