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Update on printing delays and backorders due to supply chain disruptions

January 16, 2024

Dear A.A. Friends,

As we have been updating everyone throughout these unprecedented times, supply chain disruptions throughout the worldwide paper, printing and trucking industries continue to unfavorably impact the manufacture and distribution of A.A.W.S. literature and other items.

We have implemented many measures in efforts to reduce potential backorders — for example, ordering paper and scheduling reprints with our printers of the Big Book, *Alcoholics Anonymous*, and other items more than six months in advance of projected need. Most recently we have introduced jacketless hardcovers and new cover finishes in efforts to expedite delivery and help eliminate backorders.

Taking action

We are in communication daily with our printers, and reach out to their leadership again and again to emphasize how important our items of literature are in carrying A.A.'s message to our Fellowship.

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Update:

Good news! These items are back in stock:

Books and Booklets back in stock

- *Alcoholicós Anónimos* (bolsillo) Spanish (SB-35)
- *Alcoholicós Anónimos* Large Print, Abridged Spanish (SB-24)
- *A.A. en la Carcel: Un Mensaje de Esperanza* Spanish (SB-13)
- *Llegamos a Creer* Spanish (SB-6)
- *A.A. Llega a Su Mayoria de Edad* Spanish (SB-3)
- *El Dr. Bob y Los Buenos Veteranos* Spanish (SB-8)

Most popular pamphlets Back in Stock:

- "Is A.A. for You?" (P-3)
- "Es A.A. para Usted?" (SP-3)
- "Young People and A.A." (P-4) ***newly revised edition***
- "Women in A.A." (P-5)
- "Faith Leaders Ask About Alcoholics Anonymous" (P-25)
- "A.A. in Your Community" (P-31) – ***newly revised edition***
- "LGBTQ Alcoholics in A.A." (P-32)
- "Problems Other Than Alcohol" (P-35)
- "Twelve Traditions Illustrated" (P-43)
- "Understanding Anonymity" (P-47)
- "Bridging the Gap" (P-49)
- "The Group Treasurer" (F-96)

Books and Booklets out of stock and on backorder

Estimated in-stock dates, *subject to change beyond our control*, for these books are as follows:

- *De Las Tiniebras Hacia La Luz* (SB-21) -- *End of February*
- *Vivre...Sans Alcool!* (FB-7) -- *End of February*

Most popular pamphlets out of stock and on backorder

Estimated in-stock dates, subject to change beyond our control, for these pamphlets are as follows:

- “Detrás de los muros: un mensaje de Esperanza” (SP-9) -- *February*
- “A.A. por Jack Alexander” (SP-12) -- *February*
- “Vous Croyez-Vous Différent?” (FP-13) -- *March*
- “Le RSG - représentant auprès des Services Généraux” (FP-19) -- *March*
- “A.A. Como Recurso para los Profesionales de la Salud” (SP-23) -- *March*
- “A.A. en las Instituciones Correccionales” (SP-26) -- *March*
- “A.A. en las Instituciones de Tratamiento” (SP-27) -- *March*
- “Collaboration des membres des AA avec les professionnels” (FP-29) -- *March*
- “Y a-t-il un Alcoolique dans Votre Vie?” (FP-30) -- *March*
- “¿Hay un Alcohólico en su Vida?” (SP-30) -- *March*
- “A.A. En Su Comunidad” (SP-31) -- *End of January*
- “Los Alcohólicos LGBTQ en A.A.” (SP-32) – *March*
- “Mejor que Estar Sentado en Celda” (SP-33) – *March*
- “Ca Vaut Mieux que de Poireauter en Prison” (FP-33) – *March*
- “Seamos Amistosos con Nuestros Amigo” (SP-34) – *March*
- “¿Es A.A. Para Mi?” (SP-36) – *March*
- “Lo que le Sucedió a José” (SP-38) *Date ETA* -- *March*
- “Le Sucedió a Alicia” (SP-39) – *March*
- “El Punto de Vista de un Miembro de A.A.” (SP-41) – *March*
- “Las Doce Tradiciones Ilustradas” (SP-43) – *March*
- “El Legado de Servicio de A.A.” (SP-44) – *March*
- “Si Usted es un profesional, A.A. quiere trabajar con usted” (SP-46) – *March*
- “El Grapevine y la Viña: nuestras reuniones impresas” (SP-52) -- *March*
- “Los Doce Pasos Ilustrados” (SP-55) – *March*
- “Les Douze Étapes Illustrées” (FP-55) -- *March*
- L'expérience Nous a Appris : une Introduction à Nos Douze Traditions (FP-91) – *End of January*

What we are doing to actively address current and potential

intermittent backorders

Our teams across many departments in the office have been working to address these challenges, placing orders for paper and binding supplies nine months in advance, and scheduling press time well in advance for reprints to help reduce backorders caused by these disruptions.

Projected continued out-of-stock periods

It is likely, however, that we will be experiencing intermittent disruptions for the foreseeable future, as all publishers will, based on our current industry-wide reporting. We will keep everyone informed.

Webstore and Member Services

Our Member Services and A.A.W.S. webstore teams have implemented measures to insure the following:

- 1) Those seeking to purchase items will receive all discounts earned on items that they select – including those items on backorder.
- 2) Individuals ordering can “add to cart” and place orders for these items as they normally would. The items will ship when they are back in stock.
- 3) Purchasers will receive emails informing them of any backorders.
- 4) The product detail pages of the webstore will state when an item is “out of stock,” provide an estimated “back in stock” date and display related items available for purchase now (the same content in different formats, for example).
- 5) A notice on the detail pages for out-of-stock items will reiterate that purchasers seeking to order our literature may check with their local Intergroups and Central Offices, which may have the items in stock.

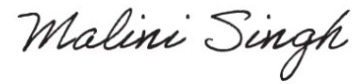
As always, we encourage ordering the Big Book and all of our items of literature from local groups, districts, areas, Intergroups and Central Offices, as they play a vital role in local Twelfth Step activities.

Working together, we are committed to A.A.’s time-honored tradition of collaboration and resilience within the Fellowship as we carry the message via our literature.

With all best A.A. wishes,



David R.
Publishing Director
A.A. World Services, Inc.



Malini Singh
Director of Operations
A.A. World Services, Inc.