Alcoholics Anonymous®
www.aa.org

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To: GSRs, DCMs, Trustees, Non-trustee Directors, Area Officers & Committee Chairs, Delegates, Appointed Committee Members, Intergroups and Central Offices, Group Contacts, GSO and Grapevine Employees

October 14, 2026

Dear A.A. Friends:

We are grateful for the many ways A.A. members support the Fellowship. Every Seventh Tradition contribution helps carry the message of hope and recovery and supports the work of your General Service Office.

As part of our ongoing effort to make contributions as simple and easy as possible, we are pleased to introduce our new contributions platform. The new platform reflects feedback we've heard from members and groups, offering more choices, greater flexibility, and improved tools for managing contributions. The platform will go live on the contributions page on aa.org on October 21.

We want to share what you can look forward to, as well as a few changes to familiar features.

More ways to contribute
One of the most significant improvements is the number of ways groups and members can make a contribution. The new platform will support the following payment methods and platforms:

- ACH from U.S. bank accounts
- EFT from Canadian bank accounts
- Credit and debit cards
- Apple Pay
- Google Pay
- Venmo
- PayPal

Members also will be able to make contributions in Canadian dollars (CAN$), with those contributions settling in CAN$ and acknowledgements provided in CAN$.

You will have the option to cover the processing costs associated with your contribution as well.

And for members who prefer to give anonymously, anonymous contributions will continue to be available.

More flexibility and control
The new platform provides enhanced self-service capabilities. For example, through the new contributions portal, you'll be able to:

- Make contributions online on behalf of an Area or District.
- More easily search for groups, districts, and areas when making Seventh Tradition contributions.

We've heard from members who want greater flexibility in managing recurring contributions. The new platform will allow you to:

- Change the amount of a recurring contribution
- Update maximum contribution limits
- Pause or resume a recurring contribution
- Schedule a contribution for a specific date
- Select a different recurring contribution frequency after a contribution has been created

We will also now be able to provide improved communication about recurring contributions, including notifications of failed payments, expired cards, and abandoned contributions, helping you stay informed and avoid unnecessary interruptions.

Accessing the contributions portal is designed to be simple, too. There's no password to remember and no separate login required. A secure link will be sent directly to your email address when you need to access your contribution information.

What will change
With these improvements, the A.A. World Services Board has authorized a few changes to make the contributions platform more intuitive, more reliable, and easier to maintain. These include:

- French and Spanish translation: Translation for French and Spanish content will be done by machine translation. Previously, this content was translated by the GSO Language Services Department.
- Acknowledging a group: Members making individual contributions will no longer be able to designate a group to receive acknowledgment, sometimes referred to as a "soft credit."

- Recurring contribution frequency: When initially setting up a recurring contribution, the only available frequency will be monthly. After you create the recurring contribution, you can change the frequency in the donor portal.

We know that with the introduction of a new platform, there may be a period of adjustment and questions from members. We are here to support you as you navigate the new platform and answer any questions you may have. Please contact memberservices@aa.org with any support questions related to the new platform.

Thank you for your patience and understanding during this transition and for your ongoing generosity that supports our Fellowship.

With gratitude for your continued service to Alcoholics Anonymous,

Bob W.
General Manager, GSO